This manual covers everything you need to know in order to get started with WHM and perform day to day administrative tasks.
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Introduction

WHM is a powerful and intuitive web interface that enables you to easily administer your Windows or Linux server.

This guide will cover all the basics needed in order to get started with WHM.

Before you begin

Before you begin you will need to make sure that you have the following details at hand:

- The login details for WHM.
- The primary IP address assigned to your server.
- The secondary IP address assigned to your server.

Quick tip: You can find all these details via the Fasthosts Control panel.

Finding your server access details

When your server is set up for the first time or rebuilt, it will have default usernames and passwords set. These passwords can be found via your control panel.

Step 1

Log in to your Fasthosts control panel.

Step 2

From the Servers tab select the Dedicated Servers or Virtual Servers option depending on what type of server you have. For this example Dedicated Servers has been selected.
Step 3
You will see a list of your servers, click on the server name.

Dedicated Servers
You and your customers can work faster with dedicated servers based on the latest technology.

Step 4
You will now be on the Server Overview page for your server, from here click View server access details.

Note: For virtual servers the access details link is presented as a button.
Step 5
You will find the default server access details on this page. Depending on the server that you have, the details you are given can differ to include one or more of the following: SSH, Remote Desktop, Plesk Control Panel or Remote KVM access.

Logging in to WHM

WHM uses port 2087, and can be accessed by adding this port to the end of your server’s primary IP in your web browser’s address bar. To do this, open your web browser and enter http://<your server's ip address>:2087 into your browser’s address bar and press enter on your keyboard. Below is an example of what this should look like in your browser:

If you are logging into your panel for the first time you will be greeted with a warning message. This message is caused by the certificate that WHM has by default being self-signed. To prevent this message being displayed again you will need to add an exception when prompted in your browser.

Once the exception has been stored you will be prompted to enter your username and password. This information can be found via your Fasthosts control panel. Enter your WHM Username and Password, then select Log in.
Configuring WHM for the first time

The first time you log in to WHM you will be asked to go through the initial setup.

Agreement

**Step 1**
Read through the End-User License Agreement and click **I Agree/Go to Step 2**.

*You must agree to the End-User License Agreement to proceed to the next step.*

I Agree/Go to Step 2  I Disagree

Setup Networking

Contact Information

You will be asked to fill out some contact information that will be used to contact you in case a problem arises with the server. Required fields are marked with a red asterisk.

**Step 1**
Server Contact Email Address: Enter your email address.

Note: The Server Contact Email Address is the only required field in this section.

Step 2

Server Contact SMS Address: Enter your mobile phone SMS address e.g. 8005551212@provider.com.

Step 3

Server Contact AIM Name: If you want to add in an AOL Instant Messenger name, tick the checkbox and enter your AIM name in the boxes provided.
Step 4

Server Contact ICQ Number: If you want to add an ICQ ID, tick the checkbox and enter your ICQ user identification number in the boxes provided.

![Server Contact ICQ Number](image)

Hostname

In the initial setup, WHM will pick up your server’s current hostname so this field should not need to be changed in most cases.

![Hostname](image)
Resolvers

Resolvers are the nameservers that your server will use to resolve domains to an IP address.
WHM will pick these up by default so they do not need to be changed.

Main Network/Ethernet Device

By default this will be set to eth0, you do not need to change this at this point. Click Save & Go to Step 3 to proceed.

Setup IP Addresses

WHM will pick up the IP address that will have been added to your server by default. If you want to add additional IP addresses you can do so at this stage.
Step 1
Make sure that you have added any additional IPs to your server via the Fasthosts control panel.

Step 2
Enter your additional IP address into the IP Address(es) to add box.

Step 3
Enter a subnet mask with the value 255.255.252.0 into the Subnet Mask box and click the Add IP(s) button.

Step 4
Repeat these steps for any more additional IPs that you want to add to your server. Once finished, scroll down to the bottom of the page and click Go to Step 4.

Nameservers

In this section you can choose to host own nameserver that can be managed within WHM or to use an external provider.
Using External Nameservers

If you do not wish to host your own nameservers and use an external provider to manage the DNS for your domains, you can simply select the *Disabled* option located at the bottom of the *Nameserver Configuration* table.

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Disabled</td>
<td></td>
</tr>
</tbody>
</table>

- This option will disable the nameserver. If you are serving DNS as part of a cluster you may not need to run one locally.

Hosting your own Nameservers

**Step 1**

Make sure you have created *Glue records* on a domain for at least two different nameservers using two different IP addresses.

**Step 2**

Select the DNS server software you want to use from the *Nameserver Configuration Table*. The most commonly used is *BIND*.

<table>
<thead>
<tr>
<th>Name Server</th>
<th>Advantages</th>
<th>Disadvantages</th>
<th>Notes</th>
</tr>
</thead>
</table>
| BIND        | Configuration file can be manually edited.  
  Extremely configurable.  
  Provides a caching nameserver.  
  Very tolerant of syntax errors in zone files. | Much Larger Memory Footprint | This is the default choice and is recommended for most systems. |
| MySQL       | Stores zone information in MySQL database.  
  Zones can be added/modified without a full reload.  
  Uses memory cache to speed up DNS queries. | Does not provide a caching nameserver. Will only serve zones. (requires external nameservers in resolv.conf)  
  Database queries may increase response time.  
  Does not support DNSSEC. | If you serve a large number of zones that are being updated frequently, this may be the nameserver for you. |

**Step 3**

Enter your nameservers in to the boxes provided. You must have at least two.
Step 4

In the **Add A Entries for Nameservers & Hostname** section, WHM will have attempted to resolve your previously entered nameservers to an IP. I will have also filled in an entry for your server’s hostname IP. Check both of the boxes to add A records for these on your nameserver.

Once done, click **Save & Go to Step 5**.

Services

**FTP Configuration**

If you want your users to be able to connect to your server using FTP in order to upload their websites, you will need to set up an FTP server. If you do not want to set up an FTP server simply click **Disabled** and proceed to the next section. Otherwise select an FTP server to use.
Mail Configuration

If you want to host your own mail server in order to allow your users to send and receive email via your server, you will need to set up a mail server.

**Step 1**
If you don’t want to set up a mailserver click **Disabled** and proceed to the next step.
Otherwise select a mailserver to use.

**Step 2**
This step is only of use if you have had a mailserver set up on your server with mailboxes before installing WHM. Selecting this option will cause WHM to attempt to convert old mailboxes to the new mailserver format.
Configure cPHulk

cPHulk helps prevent brute force attacks by detecting malicious password cracking attempts and temporarily locking the targeted account. Additional attempts from the malicious user will also result in a long term ban of the attacker’s IP address.

If you want to enable cPHulk, follow the steps below. Otherwise untick the boxes and move on to the next section.

Step 1
Tick the box to enable cpHulk.

Configure cPHulk

cPHulk Brute Force Protection helps prevent brute force password attacks by detecting and silently locking fighting any attempt to crack the password manually. When config source IP of the attack.

Enable cPHulk

Note: You can also choose to enable the two following options:

- Extend account lockout time upon additional authentication failures.
- Send notification when brute force user is detected.

Step 2
You can also choose to configure some advanced settings for cPHulk by selecting the Configure Advanced Settings checkbox. The options you can specify under the advanced settings are:

- IP Based Brute Force Protection Period in minutes.
- Brute Force Protection Period in minutes.
- Maximum Failures By Account.
- Maximum Failures Per IP.
- Maximum Failures Per IP before IP is blocked for two week period.
Install common set of Perl Modules

This option will install a common set of Perl Modules to /usr/bin/perl that some scripts may rely on. If you want to enable this, check the box labelled Provide modules to /usr/bin/perl formerly provided by checkperlmodules and click Save & Go to Step 6.

Set Up Quotas

You can choose whether you want to be able to track the disk space used by your users.

If you want to track disk space usage select Use file system quotas. Otherwise select Do not use file system quotas.

Once finished, click Finish Setup Wizard.
Feature Showcase

The Feature showcase provides additional features that you can choose to enable or disable within your WHM installation.

Recommended Features

AppConfig Enforcement

AppConfig enforcement is a security measure that requires any installed third party applications for cPanel to have a registered AppConfig file.

Log Archiving by default

Log Archiving will supply your users with a copy of their site’s access logs for a period of one month by default.

Server Usage Analysis

Enabling Server Usage Analysis sends cPanel information about how your server is used, allowing them to further improve cPanel and WHM.

New Features

Email Archiving

Email archiving allows you to store copies of the emails sent and received to and from the server. It also provides an interface to allow users to control how long the emails should be stored per domain.

Email Settings Auto Discovery

You can enable Auto Discovery which will allow email clients that support it to be able to automatically set up email accounts hosted on your server.

Note: It is recommended that you secure your SMTP, POP and IMAP with a CA signed SSL certificate when using Auto Discovery.
Query Apache for “nobody” senders
You can enable Auto Discovery which will allow email clients that support it to be able to automatically set up email accounts hosted on your server.

SMTP Restrictions
Enabling SMTP restrictions will prevent users from bypassing the mail server to send mail.

Trust X-PHP-Script for “nobody” senders
Enabling this feature will allow the X-PHP-Script headers to be trusted by the mail delivery process.

Hosting your first domain

Adding a new domain
To add a new domain you must first create a new package and a user account.

Add a Package
You can add a package and define what resources should be available within it. You can then assign this package to as many customer accounts as you want to.

Step 1
Scroll down the left hand menu and select Add a Package from the Packages section.
Step 2
Enter a name for your package in the Package Name field.

Step 3
Assign the resources that you want this package to have access to. You can set a limit or leave them set to Unlimited.
Step 4

In the settings section you can choose from a number of custom settings to add to your package, these include:

- **Dedicated IP**: Needed for websites that require SSL.
- **Shell Access**: Access to a Linux command line.
- **FrontPage Extensions**: Allows Microsoft FrontPage clients to communicate with the server.
- **CGI Access**: Allows CGI scripts to run on the site.
- **Digest Authentication at account creation**: Enables Digest Authentication support for Web Disk access.
- **cPanel Theme**: Select a cPanel theme that your users will see.
- **Feature List**: Select a Feature list for the package to use.
- **Locale**: Select the language for the new package to use.

Once you have customised your package, click the **Add** button.

![Settings Configuration](image)

**Create a new account**

**Step 1**

Scroll down the left hand menu and select *Create a New Account* from the *Account Functions* section.
Step 2

Enter the domain information in the fields provided.

- **Domain**: Enter the domain name.
- **Username**: Enter a username.
- **Password**: Enter a password or click the Password Generator button.
- **Re-type Password**: Re-enter your password.
- **Email**: Enter an email address.

![Domain Information](image)

Step 3

In the *Package* section either select a package from the *Choose a Package* drop down menu or tick the box *Select Options Manually* to configure a new package.

![Package](image)

Step 4

In the *Settings* section there are some further customisation options that can be set.
- **CGI Access**: Check the box to enable or disable CGI for this domain.
- **cPanel Theme**: Select a theme from drop down menu.
- **Locale**: Select a locale from the drop down menu.

### Step 5

In the *Reseller Settings* section you can set the new account to be a reseller. A Reseller account can add their own domains and services.

To make the account a reseller, tick the *Make the account a reseller* box.

### Step 6

In the *DNS Settings* section there are several options that you can choose from. Tick the boxes next to the settings required to enable them.
Enable DKIM on this account – DKIM stands for DomainKeys Identified Mail and is a method for associating a domain name with an email using a DKIM-Signature.

Enable SPF on this account – SPF stands for Sender Policy Framework and is a method of combatting spam and spoofing by verifying the sender IP address.

Use the nameservers specified at the Domain’s Registrar - Enabling this option will mean that the domain you are adding will not use your server’s DNS but keep those assigned at the domain’s registrar.

Overwrite any existing DNS zones for the account – If there are any existing DNS records on the server for this account, enabling this option will overwrite them.

**Step 7**

In the Mail Routing Settings section there are several options to choose from that will determine how the mail server will prioritise the sending of mail.

- **Automatically Detect Configuration** – This will automatically detect how mail will be routed based on the domain’s MX records and their priority.

- **Local Mail Exchanger** – Your server’s mail server will be used if it is the lowest number mail exchanger.

- **Backup Mail Exchanger** – Your server will act as a backup mail exchanger if it is not the lowest number mail exchanger.

- **Remote Mail Exchanger** – Your server will not act as a mail server and the lowest number mail exchanger set will be used instead.
Once you’ve selected all your chosen custom configurations, click the Create button to create the account.

Your user can now login to cPanel using the username and password set up in Step 2.

Their cPanel login URL will be cpanel.theirdomainname.com if you have used your server as their nameserver. Otherwise they can access it via your servers IP on port 2083.

We also have a user guide that you can provide to your customers to help them get to grips with using cPanel.

INSERT SOME URL HERE

WHM administrative tasks

Adding an additional IP address to your server

Step 1
Scroll down to the IP Functions section and select Add a New IP Address.
Step 2
Enter your new IP into the *New IP or IP range to add* field.

![Add a New IP Address](image)

Step 3
Select 255.255.252.0 from the *Select a subnet mask for the IP or IPs above to use* drop down menu and click *Submit*.

![Select a subnet mask for the IP or IPs above to use](image)

Editing DNS records of a domain

Step 1
Scroll down to the *DNS Functions* section and click *Edit DNS Zone*.
Step 2
Select the domain that you want to edit the DNS of and click the **Edit** button.

![Choose a Zone to Edit](image)

Step 3
Make any changes to the DNS records that you need to.

![DNS Records](image)

Once finished editing your records, scroll to the bottom of the page and click the **Save** button.
Branding cPanel

Select a theme to edit

**Step 1**
Scroll down to the *cPanel* section and click on *Branding*.

![cPanel Branding](image)

**Step 2**
Click the *Live Editor* link next to the theme you want to edit.

<table>
<thead>
<tr>
<th>Theme</th>
<th>Branding Directory</th>
<th>Editor(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>x3</td>
<td>/var/cpanel/userhomes/cpanel/cpanelbranding/x3</td>
<td>Live Editor</td>
</tr>
<tr>
<td>x3mail</td>
<td>/var/cpanel/userhomes/cpanel/cpanelbranding/x3mail</td>
<td>Live Editor</td>
</tr>
</tbody>
</table>

**Quick tip:** The *x3mail* theme is only for cPanel accounts that are hosting mail only.

**Step 3**
Select a theme that you want to edit and click *Edit this Style*. 
Edit Logos

Step 1
From the Basic Branding Editor click the Edit Logos link.

Edit Branding Style

You can edit all aspects of the cPanel interface, to customize the screens your clients see by choosing “Edit Logos,” or completely skin the interface to look like, for example, your images, Header/Footer and HTML pages.

Basic Branding Editor

- Edit Logos
- Edit Icons
- Edit Header/Footer
- Edit UI
- Edit Preview Images

Step 2
Scroll down to the Upload Logo section and click the Browse button to locate the logo that you want to upload.
Step 3

Once you have chosen all the logos you want to replace, scroll down the page and click the Upload Images button.

A confirmation screen will appear showing the logos that have been uploaded.

Edit Icons

The Edit Icons option allows you to replace the icons within the cPanel interface itself.

Step 1

Click the Edit Icons link in the Basic Branding Editor section.

Edit Branding Style

You can edit all aspects of the cPanel interface, to customize the screens your clients see by choosing "Edit Logos," or completely skin the interface to look like, for example, you Images, Header/Footer and HTML pages.

Basic Branding Editor

- Edit Logos
- Edit Icons
- Edit Header/Footer
- Edit UI
- Edit Preview Images
Step 2
Click Browse next to the icon you want to replace and locate your icon on your computer.

<table>
<thead>
<tr>
<th>GROUP</th>
<th>IMAGE</th>
<th>DESCRIPTION</th>
<th>FILENAME</th>
<th>WIDTH (PX)</th>
<th>HEIGHT (PX)</th>
<th>RESET TO DEFAULT</th>
<th>UPLOAD</th>
</tr>
</thead>
<tbody>
<tr>
<td>advanced</td>
<td></td>
<td>Cron jobs</td>
<td>cron</td>
<td>32</td>
<td>32</td>
<td>Reset</td>
<td>Thumbnail</td>
</tr>
<tr>
<td>advanced</td>
<td>MIME</td>
<td>MIME Types</td>
<td>mime-types</td>
<td>32</td>
<td>32</td>
<td>Reset</td>
<td>Thumbnail</td>
</tr>
<tr>
<td>advanced</td>
<td>image</td>
<td>Image Manager</td>
<td>image-manager</td>
<td>32</td>
<td>32</td>
<td>Reset</td>
<td>Thumbnail</td>
</tr>
</tbody>
</table>

Step 3
Once you have selected all the icons you want to replace, scroll down the page and click the Upload Images button.

A confirmation screen will appear showing the icons you have replaced.

Edit Header/Footer
The Header/Footer section allows you to replace the backgrounds and icons found in the header and footer of the cPanel interface.

Step 1
Click the Header/Footer link from the Basic Branding Editor section.
Edit Branding Style

You can edit all aspects of the cPanel interface, to customize the screens your clients see by choosing “Edit Logos,” or completely skin the interface to look like, for example, you Images, Header/Footer and HTML pages.

Basic Branding Editor

Edit Logos

Edit Icons

Edit Header/Footer

Edit UI

Edit Preview Images

Step 2

Click the Browse button next to the image you want to replace and locate the replacement image on your computer.

<table>
<thead>
<tr>
<th>IMAGE</th>
<th>DESCRIPTION</th>
<th>FILENAME</th>
<th>WIDTH (PX)</th>
<th>HEIGHT (PX)</th>
<th>RESET TO</th>
<th>UPLOAD</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Footer Background</td>
<td>bottom_bg</td>
<td>variable</td>
<td>23</td>
<td>[Reset]</td>
<td>[Browse]</td>
</tr>
<tr>
<td>2</td>
<td>Help Button Background</td>
<td>help_off</td>
<td>41</td>
<td>35</td>
<td>[Reset]</td>
<td>[Browse]</td>
</tr>
</tbody>
</table>

Step 3

Once you have selected replacement images for all the images you want to replace, scroll down to the bottom of the page and click the Upload Images button.

Upload Images

Reset Images

You can also revert all header and footer images back to the style’s default header and footer images.

[Reset All Images]

A confirmation screen will appear displaying the images that you have replaced.

Edit UI

The Edit UI option allows you to replace images such as the close buttons and form validation icons.
Step 1

Click the *Edit UI* link from the *Basic Branding Editor* section.

**Edit Branding Style**

You can edit all aspects of the cPanel interface, to customize the screens your clients see by choosing "Edit Logos," or completely skin the interface to look like, for example, your *Images*, *Header/Footer* and *HTML pages*.

**Basic Branding Editor**

- Edit Logos
- Edit Icons
- Edit Header/Footer
- **Edit UI**
- Edit Preview Images

Step 2

Click on the *Browse* button next to the image that you want to replace and select the replacement image for your computer.

<table>
<thead>
<tr>
<th>WIDTH (px)</th>
<th>HEIGHT (px)</th>
<th>DESCRIPTION</th>
<th>FILENAME</th>
<th>RESET TO DEFAULT</th>
<th>UPLOAD</th>
</tr>
</thead>
<tbody>
<tr>
<td>16</td>
<td>16</td>
<td>Form validation &quot;accept&quot; image.</td>
<td>accept-Requires</td>
<td>Reset</td>
<td>Browse</td>
</tr>
<tr>
<td>18</td>
<td>22</td>
<td>Help panel background</td>
<td>aqua-hd-bg</td>
<td>Reset</td>
<td>Browse</td>
</tr>
</tbody>
</table>

Step 3

Once you have selected all the images that you want to replace, scroll down to the bottom of the page and click *Upload Images*.

<table>
<thead>
<tr>
<th>17</th>
<th>18</th>
<th>Help panel close over button</th>
<th>x3-hd-closeover</th>
<th>Reset</th>
<th>Browse</th>
</tr>
</thead>
</table>

Once your replacement images have uploaded, a confirmation screen will appear.
Edit Preview Images

The *Edit Preview Images* option allows you to upload a preview of what the cPanel interface will look like once your theme has been applied.

**Step 1**

Click the *Edit Preview Images* link in the *Basic Branding Editor* section.

**Edit Branding Style**

*You can edit all aspects of the cPanel interface, to customize the screens your clients see by choosing "Edit Logos," or completely skin the interface to look like, for example, your Images, Header/Footer and HTML pages.*

**Basic Branding Editor**

- Edit Logos
- Edit Icons
- Edit Header/Footer
- Edit UI
- **Edit Preview Images**

**Step 2**

Click the *Browse* button next to the image that you want to locate and select the replacement image from your computer.

**Step 3**

Once you have selected all of the images you want to replace, scroll down to the bottom of the page and click the *Upload Images* button.
A confirmation will appear, showing the images that have been replaced.

**Installing and managing software with cPAddons**

You can install addition software such as Wordpress and OSCommerce on your server and make it available for your customers to use.

**Installing software with cPAddons**

**Step 1**

Scroll down to the *cPanel* section of the left hand toolbar and click *Install cPAddons Site Software*.

**Step 2**

Tick the checkbox next to the software you want to install and click the *Update cPAddon Config* button.
An install log will appear and the install will finish in a few minutes. Once the install is finished your users can install and configure the software via cPanel.

**Customer and Reseller accounts**

**Customer Accounts**

Customers only have access to the cPanel interface and by default they can:

- Create and manage their own email accounts.
- Create and manage their own FTP accounts.
- Create and manage their own backups.
- Create and manage their own databases.
- Create and manage their own Cron jobs.
- Create, edit and remove A and CNAME records.

**Reseller Accounts**

At the basic default level a reseller account will have access to a limited WHM and cPanel interface and can:

- Perform basic configuration.
- Specify support, billing and sales contact information.
- Export locales as XML.
- Setup remote access keys.
- List subdomains.
- Edit the default page that customers see when first setting up their site.
- Change the WHM themes.
- Customise branding.
- Use any non-restricted plugins.

### Modifying Package Features

You may want to change the resources or features that a package you have previously configured has. This can easily be done through the WHM interface.

**Step 1**
Select *Edit a Package* from the *Packages* section in the left hand menu.

**Step 2**
Select the package you want to edit and click the *Edit* button.

**Step 3**
Change any of the options you want to and scroll down to the bottom of the page and click the *Save Changes* button.
Modifying Reseller Account Privileges

**Step 1**
Scroll down to the *Reseller* section of the land hand tool bar and click *Edit Reseller Nameserver and Privileges*.

**Step 2**
Select the reseller account that you want to edit from the list and click *Submit*. 
Please select a reseller.

Step 3
Select the privileges you want to assign to or remove from the reseller by checking or unchecking the relevant boxes.

Step 4
Once you have selected all the privileges you want to assign, scroll down to the bottom of the page and click Save All Settings.
Reset cPanel User Passwords

**Step 1**
Select **Password Modification** from the *Account Functions* section.

**Step 2**
Select the domain and user that you want to change the password for.

**Step 3**
Enter your new password into the *Password* field and re-enter it into the *Password (again)* field. Once finished click the **Change Password** button.
You can also generate a strong password using the Password Generator button.

A confirmation page will appear to state that the password has been changed.

Managing your firewall

By default WHM does not have a section that will allow you to manage your firewall using a graphical user interface. There are third party plugins that you can install that will allow you to do this or you can manage your firewall using the Linux command line. CentOS provide a comprehensive guide on how to use the iptables firewall in this guide:

http://wiki.centos.org/HowTos/Network/IPTables

Troubleshooting

Restarting Services

Step 1

Scroll down to the Restart Services section of the left toolbar and click on the service that you want to restart.
Step 2

A confirmation prompt will appear to ask you if you are sure you want to restart the selected service, click the Yes button to do so.

DNS Server (BIND/NSD/MyDNS)

Are you sure you wish to restart this service?

Yes  No

A log of the service restart will appear after a few seconds.

Restarting DNS Server

Waiting for named to restart............finished.
named (/usr/sbin/named -u named) running as named with PID 11030 (pidfile check method)
named started ok

Rebooting your server

Step 1

Scroll down to the System Reboot section and choose the type of reboot you want to perform.
Step 2
On the next screen, click the **Proceed** button to reboot the server.

**Important:** A forceful reboot will stop any running services and jobs and may therefore result in some data loss.

A confirmation will state that the reboot is now in progress.

### Changing a user’s cPanel login password

**Step 1**
Scroll down to the *Account Functions* section and click *Password Modification*.

**Step 2**
Select the user that you want to modify the password for.
Step 3

In the **Password Entry** form, fill out the fields provided:

- **Password**: Enter the new password.
- **Password (again)**: Re-enter the new password.

Once done, click the **Change Password** button.

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Quick tip: You can also use the **Password Generator** button to get cPanel to generate a strong password for you.

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Finding additional help

The WHM interface has a link to their help section located on the right hand side.
If you can’t find the help you require using the supplied documentation, there is a comprehensive support website containing documentation for WHM and cPanel.

- **WHM guides and documentation:**
  [https://documentation.cpanel.net/pages/viewpage.action?pageId=2457745](https://documentation.cpanel.net/pages/viewpage.action?pageId=2457745)

- **cPanel guides and documentation:**
  [https://documentation.cpanel.net/display/ALD/cPanel+User+Documentation](https://documentation.cpanel.net/display/ALD/cPanel+User+Documentation)

- **cPanel & WHM FAQ:**
  [https://documentation.cpanel.net/display/ALD/WHM+FAQ](https://documentation.cpanel.net/display/ALD/WHM+FAQ)

If you don’t find the answer you need by following any of these links, there is also a forum where you can discuss your query with other cPanel and WHM users.

[https://forums.cpanel.net](https://forums.cpanel.net)